



An audit can be an overwhelming and daunting task, from arranging one to being one of the auditees. Some of the many questions that may be encountered include:

- ✔ Do I need to have an audit?
- ✔ Cost versus value
- ✔ Implications from findings
- ✔ Regulatory versus internal improvement
- ✔ Where can I find an auditor?
- ✔ What will the process entail?
- ✔ Time factor
- ✔ Is the auditor going to be practical?

Viridis has a team of auditors certified through Exemplar Global. We have undertaken >100 audits ranging from regulatory, internal process improvement, and pre regulatory or pre certification preparedness. We have undertaken audits for large metropolitan utilities (e.g. Sydney Water and Seqwater), regulators (e.g. QLD DNRME and Victoria DHHS), regional organisation of councils (e.g. Far North Queensland ROC), and medium and small remote providers.

Through working with such a diverse client base, we are able to provide practical and tailored suggestions and recommendations, where needed. The experience brought in by our auditors will make the auditees feel at ease during the process.

Auditors

- 3 x Lead auditors certified through Exemplar Global – provides contingency
- >100 audits between the auditors
- Experienced and practical
- Skilled facilitators

Areas

- Water quality (drinking and recycled)
- Environment
- Infrastructure performance
- Licence and regulatory compliance
- Catchment
- Process improvement

Value-add

- Process improvement suggestions as opposed to tick box exercise
- Cost efficiency
- Mix of onsite and remote auditing methods
- Ex-regulators in our audit team

Supporting Programs

- Management plan or system review
- Workshop facilitation
- Incident response and operating procedures
- Staff training
- Data management
- Investigations and assessments

Our Projects and Experience:

Relevant projects undertaken in Australia by the Viridis team include:

- Public Water Utility Operational Audits – Sydney Water, Hunter Water and WaterNSW – over 2015-2020
- Licence Plan and New Infrastructure Audits – Flow System – 2019 and 2020
- Hydrometric systems network – Seqwater, SunWater, DNRME – 2019-20
- Recycled Water Management Plan Audit – Bundaberg Regional Council, Sydney Water, Qld Urban Utilities, Jupiters Casino, Ballina Shire Council, Port Macquarie Hastings Regional Council
- Fluoride plant audit – Victoria DHHS - 2019
- DWQMP Audit – 6 Councils of the Downs and Surat Basin Alliance - in QLD, 2017
- DWQMP Audit – 11 Councils of the Far North Queensland Regional Organisation of Councils – in QLD, 2017
- DWQMP Audit – Gladstone Area Water Board, Mount Isa Water Board, Weipa Town Authority, Mapoon, Napranum, Livingstone, Isaac, Burke, Maronoo, Balonne, Logan City, Central Highlands, Wellcamp, Cloncurry, Fraser Coast, Bundaberg, Gladstone Water Board, Gold Coast Water, Seqwater and Redland Water, Kowanyama, Urban Utilities, Cairns Regional, Fraser Coast, Bundaberg, Western Downs, Goondiwindi, Croydon, Etheridge, Douglas, Southern Downs, Livingstone, Torres Strait Island, Gympie – in QLD, 2015-2020
- DWQMP Audit – Victoria - Coliban Water, GWM Water, Gippsland Water, Parkes
- DWQMP internal audit – Walcha Shire Council in NSW, 2016-17
- Environmental Evaluation Audit - Teys Australia Biloela

Services

- Audits
- Reviews and updates
- Risk assessments
- Health-based targets assessment
- Development of operating procedures
- Incident management protocols
- Water quality data analysis and research
- Monitoring programs
- Improvement plan
- Staff training
- Reporting

Your contact:

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James has a Bachelor of Science degree in applied chemistry and Master of Science degree in environmental management. He has worked in quality assurance, auditing and the water industry for 20 years.

James wants to provide the water quality support to drinking water service providers so that they can have confidence in the provision of safe drinking water.

Our Affiliations



If you would like further information or think that Viridis can help you, please contact us. We are always happy to assist.

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